



# Sun Haven Valley Country Holiday Park

## 2012 Tariff Touring Caravans, Tents & Motor Caravans

Mawgan Porth - near Newquay - Cornwall TR8 4BQ Tel: 0800 634 674 4  
 www.SunHavenValley.com Email: -SunHaven@SunHavenValley.com

**For pictures & full details of Sun Haven valley see [www.SunHavenValley.com](http://www.SunHavenValley.com)**

Could you take £3.50 a night off of these rates ? See the discount box below

Rates include Vat at 20%	Pitch Fee	Extra Adult 14+	Extra Child 5 - 13 yrs	Electric Hook Up	Extras Dog	Gazebo Awning	Second Car	Second Tent (e.g. pup tent)	Streamside Pitch
Mar 23 <sup>rd</sup> - May 31 <sup>st</sup>	£12.00	£3.00	Free	£4.00	£1.00	Free	£2.50	£2.00	£1.00
June 01 <sup>st</sup> - June 8 <sup>th</sup>	£15.00	£5.00	£3.50	£4.00	£3.00	£1.00	£3.00	£3.00	£2.00
June 9 <sup>th</sup> - Jul 19 <sup>th</sup>	£14.50	£5.00	£3.00	£4.00	£2.50	Free	£2.50	£2.50	£1.50
<b>July 20<sup>th</sup> - Aug 27<sup>th</sup></b>	For the summer high season <u>only</u> , pitch prices include the first child unless stated								
Standard Pitch	£25.00	£5.00	£3.50	£4.00	£4.00	£1.00	£5.00	£4.00	£2.50
Larger Pitch	£27.50	Extras as above for each			Extras as above for each				
Pitch for 3m Tent	£21.00								
Pitch for 3m Tent - 2 adults only	£17.00	£6.00	£3.50	£4.00	£4.00	£1.00	£6.00	£6.00	n/a
Open Park (Aug 1-29) 2 Adults only	£15.00	£5.00	£3.50	n/a	£4.00	£1.00	£5.00	n/a	n/a
Aug 28 <sup>th</sup> - Sept 10 <sup>th</sup>	£13.00	£5.00	£2.00	£4.00	£2.50	Free	£3.00	£3.00	£1.50
Sept 11 <sup>th</sup> - Oct 31 <sup>st</sup>	£11.00	£5.00	£2.00	£4.00	£1.00	Free	£2.50	£2.00	Inc

**PRICES ARE FOR EARLY BOOKINGS MADE BEFORE MARCH 1ST 2012-** Pitch Fee Includes 2 adults, infants 4 & under, one car, one tent/caravan /motorhome without awning or gazebo **AND NO LONGER includes the first child (except July 20th - Aug 27th)** Arrival after midday & departure before 10hs30 for high season ( Jul19th-Aug27) but early arrivals/late departures available (call us).

**Discounts** Payment in full in a single payment at time of booking, discount £1/night, 7nights min'm, 8 wks before holiday

**BRING A FRIEND** - If you bring, or refer, someone new to Sun Haven Valley for a weeks stay or more, (except June 01 - June 9 & July 20 - August 27) on a separate pitch you can claim an ADDITIONAL £10 discount against your holiday for each referral, irrespective of your holiday dates ( claimable after they have paid their deposit & c.s. by quoting their name and holiday details)

**Over 50's offer** for min 7 nights - £1 off/night - OR pitch includes 2 adults (over 50) + 2 children, EXCEPT July 28th - Aug 26th

**Discounts can ONLY be claimed by request at time of booking ( before deposit payment)**

During the high season - (Whitsun, & July 20th - Aug 27th ) as most of our pitches are 8m wide we take tents with one side under 5m long (though there are limited numbers of larger pitches). Pitch dimensions are listed on our website but If you are unsure please call us. **Out of season** please call to arrange a **DOUBLE SIZED** pitch - **FREE OF CHARGE**

Facilities include - Showers, surfers shower, washing up & food prep areas (all with free hot water); Ice pack freezer, table tennis, TV room & playpark, all without charge. Also available - Hairdryers, 240v plugs in bathroom, campers microwave & pizza oven.(See website)

### **BOOKING PROCEDURE FOR ALL ACCOMMODATION**

1. We suggest that you call us, on freephone 0800 634 6744, to check availability. Accommodation will be held for 7 days pending receipt of your booking form & deposit after which time the reservation will be cancelled. You may make multiple reservations but bookings must be confirmed by the "lead name" for each booking.
2. You can book online at [www.SunHavenValley.com](http://www.SunHavenValley.com) or complete a booking form and send it to us. Bookings will require either payment in full (and claim your discount!) or include your deposit & cancellation scheme fee - £85.00 for each week/part-week in a caravan / chalet, or £40 for each week/part-week for camping/touring. Deposit payment card details will be used for the balance payment unless we are notified otherwise. Due to bank/card/security charges we regret that there is now a standard £2.75 booking fee.
3. Acceptance of bookings is at the discretion of the management and may be terminated at any stage.
4. The final payment for your holiday must be received no later than six weeks before arrival day or the booking will be cancelled without prior notice (though please note that you may still be liable for the balance). No reminders will necessarily be sent. ● Receipts can only be posted if we receive a stamped, addressed envelope. WE HAVE A PAY BY INSTALMENTS PLAN - please call for details.
5. **Booking for high season. Camping and touring** can begin on any day of the week, and starts no earlier than midday on arrival day and ceases before 10.30am on day of departure, unless part days have been booked. Latest arrivals are 8.30pm ● You must ensure that the 'maximum tent size' of pitch you book is large enough for your needs. ● For out of season stays, please call us
6. **Booking for high season. Lodge & caravan** holidays are from Saturday to Saturday only, start after 3.00pm on arrival day and departure is before 10.00am on final day unless otherwise agreed. ( Short stays, early arrivals, late departures & extended weeks available in low season - call us on the free phone number for details).
7. Payment for holidays with Sun Haven Valley Ltd, either full or part payment, signifies acceptance of the full terms and conditions. ● Deposits are not refundable or transferable ● We respectfully point out that bookings form a contract, and full payment for holidays will be necessary. Unless you are paying in full you will be entered into the holiday cancellation scheme for protection against unpaid fees upon cancellation.(see overleaf for details). ● Returned cheques & refused card transactions will incur a £10.00 charge. ● Changes to bookings after the deposit is paid may incur an administration fee and changes are only valid after written confirmation by ourselves.





# Sun Haven Valley Country Holiday Park

## 2012 Tariff Holiday Bungalows & Caravans

Mawgan Porth - near Newquay - Cornwall TR8 4BQ Tel: 0800 634 674 4  
 www.SunHavenValley.com Email: SunHaven@SunHavenValley.com

Early Booking Rates (to March 31st) include VAT at 20%	Family Five	Meadow View (Pet)	Summer Four	2 Bed Bungalow	Lawnside	Luxury Lawnside	Luxury 2	Manor Lodge	Family Six	Summer 6 (1x disabled Access 2/6)	Continental	3B Bed Bungalow	Grand Court
<b>Central Heating, Double Glazing</b>		YES		YES	YES	YES	YES	YES			YES	YES	YES
Jan 7- Mar 24	N/a	£271	N/a	£187	£266	N/a	£237	N/a	N/a	£221	N/a	£201	£265
Mar 31- Apr 07 ( Easter)	£199	£282	£267	£293	£327	£351	£284	£303	£257	£284	£343	£299	£374
April 14, 21 28,	£175	£269	£242	£247	£302	£322	£267	£282	£218	£234	£327	£255	£335
May 5th ( Mayday Week)	£212	£289	£257	£287	£327	£352	£287	£303	£257	£284	£343	£299	£374
May 12, 19, 26	£209	£276	£258	£278	£319	£325	£272	£261	£212	£238	£323	£301	£341
<b>June 02 ( Whitsun Week)</b>	£432	£504	£465	£582	£602	£637	£513	£549	£478	£524	£648	£604	£667
June 09	£248	£334	£334	£394	£463	£470	£344	£387	£296	£316	£365	£435	£477
June 16	£299	£362	£352	£399	£464	£484	£373	£421	£345	£404	£468	£466	£516
June 23 & June 30	£312	£376	£365	£388	£464	£494	£388	£442	£361	£412	£486	£466	£539
July 7th	£333	£376	£375	£454	£493	£536	£399	£461	£416	£464	£516	£545	£594
July 14th	£355	£399	£375	£479	£493	£536	£399	£477	£436	£599	£645	£610	£718
July 21	£555	£599	£558	£687	£669	£679	£589	£520	£550	£679	£713	£759	£748
<b>July 28, Aug 4 &amp; 11</b>	£588	£689	£664	£739	£805	£855	£714	£747	£689	£763	£835	£797	£898
<b>Aug 18</b>	£555	£653	£636	£698	£792	£822	£678	£744	£659	£721	£785	£758	£877
<b>Aug 25</b>	£437	£511	£503	£601	£654	£685	£511	£602	£522	£563	£627	£593	£711
Sept 01	£314	£372	£353	£405	£479	£491	£383	£411	£333	£353	£387	£450	£498
Sept 08, 15, 22	£269	£337	£305	£341	£412	£417	£341	£359	£299	£321	£389	£382	£419
Sept 22 - Oct 19	£197	£249	£216	£267	£286	£299	£228	£238	£234	£258	£289	£297	£309
Oct 20, 27	£229	£319	£249	£287	£379	£379	£341	£359	£259	£269	£359	£297	£399
Nov 4th - Dec 17th	N/a	£249	N/a	£199	£255	£275	N/a	N/a	N/a	N/a	£255	£207	£298
Dec 18 - Jan 4	N/a	£310	£302	£289	£329	£345	£310	N/a	N/a	£279	£299	£315	£325

Out-of-season alternatives for 'early arrival & late departure, mid week starts & short breaks may be available - please call us. High Season is denoted by underlined dates during which standard holidays are Saturday 3pm to Saturday 10am and include for one car only

### Caravans & Bungalows

- choose your caravan from the further details and individual photos on [www.SunHavenValley.com](http://www.SunHavenValley.com) -

All of our lodges and caravans are fully furnished holiday homes-from-home. They have bedrooms and heating as detailed, a lounge with a gas fire & TV& DVD ; kitchen, dining area, and a bath/shower room with w.c. The fully equipped kitchens contain a gas or electric hob & oven, microwave, fridge, pots, pans, crockery, cutlery, utensils & kettle; - you simply need a dishcloth, tea-towel, matches & consumables. Each caravan/chalet has a parking space, outdoor picnic bench and a rotary clothes line. From May to September, and often longer, our campsite's spacious, heated, five-star shower block & laundry room are open and available for use by all holiday makers. Gas, electric and water is all included. Pillows & duvets are provided; - sheets, pillow cases and duvet covers are available as an option - including making the beds for your arrival. Cots are available for children under 2 ( included in max'm occupancy); highchairs & bed-guards can also be supplied

### Main Features of Caravans & Bungalows - . . For further details & new photos please see [www.SunHavenValley.com](http://www.SunHavenValley.com) (or call us)

#### Bungalows ("double" the size of a caravan)

These "double sized" units(30ft x 20ft) have 2 or 3 bedrooms, gas-fired central heating (not no4), double glazing, fitted kitchen, lounge with gas fire plus 19" TV & DVD player, a bathroom (full bath and overhead shower) and a separate dining area. Each sleeps 4 people in full size double & single beds (one chalet sleeps 5) - and each stands in their own garden with outdoor seating.

#### LUXURY CARAVANS

#### Grand Manor

Ultimate 2012 couples luxury in a 38' x 12' caravan with a 12ft wide main b/room having a en-suite with a small bath (plus twin b/r & family bathroom) The lounge has free standing furniture & French doors open onto the main lawns. Double glazed & central heating, sleeps 4 . Fridge/freezer, TV/ DVD Ref **GM** ( Position 21). The twin room converts to a "teen-pod" \*\*

#### Grand Court

3 b/room, 38' x 12' caravan with a private raised terrace overlooking the main lawns with table & chairs & a grand staircase down onto the lawns. Double glazed & central heating. Sleeps 4 in double and twin b'room.Sep shower & w.c. Fridge/freezer, TV/ DVD Ref **GM** (Position 22)

#### Luxury Lawnside

Sunhaven 2012 luxury for couples Spacious 38' x 12' caravans sleeping 4 in twin & double b/r. The lounge, with free standing furniture has French doors opening onto our main lawns with views over the valley's countryside. Double glazed / central heating. Fridge/freezer.Ref **LS** 19,20

#### Lawnside

Very spacious 35' x 12' caravans sleeping up to four, in a twin & a double b/r. The lounge has French doors facing West and opening onto our main lawns with a dedicated picnic table. Double glazed with central heating .The twin room converts to a "teen-pod" \*\* Ref **LS**. (Position 14 & 15)

#### Continental

The Continental, new to us in 2012, is a 3 bedroomed centre lounge caravan. One end holds the master bedroom with the main bathroom, and the other twin bedrooms, a w.c. & shower. One \*\* bedroom converts to a "teen-pod". Ref **CT** (Position 17 & 18)

#### \*\*Teen-pod

The "teen-pod" (see above) is a twin bedroom in which one bed goes under the other to form seating and there is a shelf for a games console tv

#### Manor Lodge

Our most popular caravan for couples, built to a special design has central heating & double glazing, A twin & double bedroom sleep a max'm of four, with separate en-suite w.c., plus a family bathroom. The large lounge /dining area has opening patio doors. (35'x12') Ref **ML** (Position 23)

#### FAMILY CARAVANS

#### Luxury Two

Very roomy and comfortable caravans, double glazed & centrally heated, with 1 double (en-suite) & 1 twin bedroom to sleep four (32' x 12' - the "large" is 35' x 12' Ref **LT** ( Position 13, 16, 8P)

#### Summer Four

2 bed sleeping up to 4 people in 1 double & 1 twin with electric panel heatin. 28 x 12 ft Ref **S4**.

#### Meadow View

Our largest "pet friendly" caravan. A very spacious 34' x 12' to sleep 6 with a twin & double b/room plus lounge bed. Double glazing and central heating Ref **MV** ( Nos 9, 10 & 11)

#### Summer Six

#### & S6 "easy access"

For a wonderful family summer these caravans sleep up to six, in a double & 2 twin bedrooms. Heated by wall-mounted-panel, or hot-air heaters,. One of the units is 2 bedroomed & is classified as having " disabled access" & allows use of lounge bed. (35' x 12') Ref **S6**

#### VALUE CARAVANS

#### Family Five

Sleeping up to 5 in double & twin bedrooms + lounge bed. (28'x10') Pets allowed - Ref **F5**

#### Family Six

Sleeping up to 6 in double & 2 twin b/rooms heated by electric panel heaters. Pets allowed.The 2 bedroom van is "disabled access" & allows use of the lounge bed. (34' x 10')-Ref **F6**

#### "Pet Friendly" Caravans

There are Pet Friendly Units available in bungalows 4 & 5 and caravan groups S6, F5, F6, S4 & MV. During high season, pets are generally limited to one/unit and Charges are £10/week in low season, £20/week in high season.

**Extra Options Charges when prebooked** Cots &/or bed moves £8.50 /week; High chair or Bed Guard £8.50 /wk-. All £12/week on arrival. Second car £25 /week.

**Bed linen** Whilst we supply duvets & pillows to all units, we can also supply bed linen (bottom sheet, duvet cover & pillow slip) and make the beds for your arrival, but due to price increases this has been removed from the tariff & is now an extra - a double bed (with 4 pillows) is £12.50 & single beds £9.

## SPECIAL OFFERS

**FULL PAYMENT** - Pay in full, in a single payment at time of booking, 2 months or more before the holiday starts, to take £10 off a full week or £20 off two full weeks holiday & the cancellation scheme becomes optional

**2nd WEEK** - Pay for ANY week at full price and take 20% off a second consecutive week in the dates below or 10% if your two weeks are not consecutive - neither applies July 30th to Aug 24th. (Claim at time of booking only - applies to lower priced week)

**"REFER A FRIEND" FOR £25 OFF** - If you bring, or refer, someone new to Sun Haven Valley for a weeks stay in a holiday caravan during the dates above, you can claim an ADDITIONAL £25 discount against your holiday for each referral, - irrespective of your holiday dates. (Claimable after they have paid their deposit, by quoting their name, and holiday details)

**2 Adults only** - There is a "2 adults only" discount of £10 per full week booked if you have no more than one child of pre-school age, only one vehicle, but no pets and no visitors. This becomes £20/week in low season Mar31-Nov3 if both adults are over 55 years old.

Discounts only claimable at time of booking.



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www.SunHavenValley.com

Email: -SunHaven@SunHavenValley.com

## Booking Form

Please complete in **BLOCK CAPITAL LETTERS**. The first person named on the booking form will be deemed responsible for the booking and all other persons including visitors.

Please complete for all bookings plus (a) or (b) below	Mr Mrs	Name	Surname	Age if under 16	Address	
	1					
	2					
	3					
	4					Post code
	5					Email
	6					Telephone Number
	7					Car Make
	8					Car Registration
					Extra Car Reg. No.	

I wish to arrive on  after 3pm for holiday caravans / midday for camping  
and depart on  before 10am for holiday caravans/10.30am for camping

Please call for low season alternatives

I require accommodation for  Adults (inc .myself),  Children ( 5yrs & above &  infants ( 4yrs & under)

We will  will not  be bringing a dog - Breed  Colour

Please note that the Holiday cancellation scheme has become compulsory unless you pay in full and "opt out".

### Type of Accommodation Required

Please do not hesitate to phone us to confirm availability and to 'reserve' your accommodation for 7 days whilst submitting the form. We cannot otherwise guarantee your first choice.

#### a. Static Caravans and extras required - Please enter numbers or tick as necessary

I  have not  reserved accommodation with you - Caravan No  Caravan Type

I am expecting/require a caravan with  bedrooms to sleep  people, & will be bringing  cars

We wish to pay for bed linen for  single beds &  double bed. We need a cot\*  high chair\*  bed guard\*

\*Charges apply

#### b. Camping / Touring sites

I  have not  reserved accommodation with you - Pitch No

I am expecting/require electric hook-up  stream-side pitch  motor home runners gravel hard standing

My main accommodation will be tent  caravan  mobile home/ camper van  other

It is essential for July 20th - August 30th that you supply either your unit's size or the make & model

We will have a 2nd car  2nd tent  Gazebo/Awning  - only "breathable" groundsheets allowed.

I do  do not  Wish to pay for an early arrival before midday for the campsite (Whitsun, July & August)

I do  do not  Wish to pay for a late departure for the campsite (Whitsun, July & August)

### Booking Confirmation

I accept the full terms & conditions of Sun Haven Valley Country Holiday Park and agree that I will complete payment for our holiday at least six weeks prior to the start date. I am over 18 years old and am booking only for the people entered on the form and our group is either a couple or a family ( unless pre-agreed). I take responsibility for the behaviour & actions of everyone in & with my party (including pets) and in lieu of a security deposit I consent to a £50.00 levy to be paid if excessive cleaning is deemed to be required and/or £50 if problems are caused by a late departure plus the cost of any repairs/replacement including un-notified damage. If camping /caravanning in high season I have checked that the "maximum tent size" of the pitch booked is sufficient for our needs. I understand that silence is required after 10.30pm

SIGNED

DATE

Please make cheques payable to **Sun Haven Valley Ltd.** For **Internet Payments** please pay to account No 30-96-03 0104 5833 using the reference number provided by ourselves. Credit card details can be supplied overleaf



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## Summary of Holiday Conditions

Please note that this is a summary extract - comprehensive T&C's are on the website or can be by post sent on request

Sun Haven Valley is a family run park for peaceful holidays. The rules are not for our benefit but are to ensure the enjoyment of all our visitors. We regard it as essential that the parks rules are adhered to, particularly in the summer season. • The full conditions for your holiday are posted on our website with the main ones reprinted here. Breaking any of the conditions, disturbing the holidays or comfort of others or behaviour unacceptable to the management will lead to non-refundable removal.

Unless pre-approved by ourselves, parties who do not meet the 'families and couples' requirement will not be allowed access to the park. Please call us if in doubt.

**NOISE** Noise may **not** be made, including use of TV's, Radios, CD/music players etc, to the annoyance of others. **Strictly SILENCE after 10.30pm**

**FAMILIES WITH TEENAGERS** Please note well. • We have no club, no bar and no evening entertainment and only a small games room. Please consider this carefully as we may not be a park particularly suited to your teenagers unless they are surfers happy with a beach 10 minutes walk away. • Children under 16 yrs old must be back at their accommodation just after 9.45pm and we have a strict '**SILENCE after 10.30pm**' policy.

**FAMILIES WITH CHILDREN** Children under 16 yrs old must be back at their accommodation by 9.30pm or accompanied by an adult. • Parents are responsible for their children at all times and must familiarise themselves with the site and signage on arrival. Our playground is suitable for children from 5 to 12 yrs old, but parental supervision is essential. • Roller Blades, wheelies & skate boards, are not allowed on the park for reasons of noise and safety • Bicycles are allowed on park roads when used sensibly, but no cycling is allowed on the grass or around the toilet block & playpark.

**DOGS** must be kept on a short lead at all times and must be tethered to a ground spike if not being held. They may only be exercised off the site and are **not allowed on the main lawns at any time**. • Children are not permitted to walk dogs around the site. • Fouling must be picked up; excessive noise or aggressive behaviour will not be tolerated and dogs must never be left unattended in either our/your accommodation or vehicle. • **Should the rules be broken we will require that you remove your dog from the site.**

**CANCELLATIONS** You will be placed in our holiday cancellation scheme (see below) unless you pay in full or you opt out. **IF you opt out** please note that a deposit paid forms a contract and cancellations are not available under ANY circumstances - which means that the 'lead name' will be liable for full payment even if you cancel the holiday. - Otherwise we suggest that you take insurance cover to allow for unforeseen events. • If a booking is not claimed within 24 hrs of the day of arrival we shall have the right to re-use or re-let the pitch/caravan unless we have specifically agreed otherwise.

All signs must be obeyed • **SMOKING** is not allowed in any of the parks buildings or accommodation. • The **speed limit** is 5 m.p.h (walking pace) • Park gates may be closed at midnight and vehicles may not be used from midnight to 7am • The camping pitches & park must be kept tidy. • Sand-covered items ( e.g. wetsuits) may only be washed in the surfers shower. • Barbecues must be raised off the grass to avoid damage, please use the stands provided.

**WEATHER & FORCE MAJEURE** As these conditions are out of our control we do not give refunds for bad weather, force majeure, for the consequences of such events or for other unused time and if you wish them 'covered' we advise you take out holiday insurances. • Sun Haven Valley Ltd is relieved from liability should the accommodation or other facilities be unavailable due to circumstances beyond its control. • We will endeavour to have your accommodation ready for the given "earliest" arrival times but point out that this is also not always possible

**FOR STATIC CARAVANS** The 'Lead Name' must please check the inventory upon arrival & immediately report any discrepancies or damage. Outgoing visitors should leave accommodation in a clean and tidy order or a charge may be raised. • Bicycles, surf boards, wet suits, boats etc, must not be taken inside or lent against our caravans or chalets. Please bring locks as necessary.

**FOR CAMPING** Spacing requirements between tents must be met. Chemical toilets and waste buckets must only be emptied at the points clearly marked.

**PITCH SIZES FOR WHITSUN, JULY & AUGUST** - Whilst they are not prohibited we have restrictions on large tents during the Whitsun & summer season - "large tents" being those which have a 'footprint' bigger than 5m (16ft) in both directions. Most tents with a standard rectangular 'footprint' fit easily on our pitches (pitches are mainly 8m wide or more) but in order to ensure that statutory spacings between tents & caravans are maintained, we give "maximum tent size" of pitches on the website and will help you over the phone , but Tents, Caravans, awnings, gazebos et al. must be all be sited within this 'maximum tent size' area. It is your responsibility to pre-check that the pitch is large enough as you will not be allowed to exceed the dimensions given. Alternative accommodation will not be available and if you do not meet our 'siting requirements' you will be required to leave the park .Outside the main season DOUBLE sized pitches are available free of charge.

**HELP US TO HELP YOU** - Any fault should be immediately reported, and due diligence shown and applied by all persons in respect of any potential risk however small, during your stay. • The proprietors are not responsible for, and cannot accept liability for, any injury sustained by any person or damage to or loss of clients property. • We reserve the right to enter any accommodation/vehicle on the property as is reasonable in the circumstances. • The information supplied on this form will be stored on computer for the purpose of future distribution to you of our advertising material and under no circumstances will be passed to a third party. For the purposes of the Data Protection Act 1984 the signing of the booking form or payment of money to Sun Haven Valley signifies assent to this.

**THE PARK IS NOT OPEN TO THE GENERAL PUBLIC** For client and family safety, the accommodation booked can only be occupied and facilities used by the persons entered on the booking form for the dates shown. We reserve the right not to admit any visitors but please see below.

**Holiday Cancellation Scheme** Your booking forms a contract between yourself & Sun Haven Valley, accepting our terms & conditions. Should you decide to cancel the holiday, or the holiday be cancelled e.g through failure to pay, we regret that you would still be liable for the balance due. To protect you from this, the company provide a Holiday Cancellation Scheme at a fee of £5.00 /pitch/wk, or £10/caravan/wk. You will be included in the scheme unless you either pay in full or opt out in writing at time of booking. Under the scheme Sun Haven will forgo any balance due & refund any monies paid, (excluding the deposit & cancellation fee) provided that we receive written confirmation of cancellation of the holiday at least eight weeks before the start date. After this time & up to the date of arrival, Sun Haven Valley will only refund if cancellation is due to any of the following: - death, serious illness, serious accident, jury service or redundancy to a member of the part named on the booking form. Please note that claims must be sent in by recorded delivery, received in time and supported by a confirmable authoritative document. This is NOT insurance it is a variation to our terms, and does not cover any event after arrival nor any cost other than monies due to Sun Haven Valley Ltd. For other liabilities and events you should take out commercial insurance. Please see our website( or request written details) for more details.

### Visitors to both Static Caravans & Touring Sites

**The park is NOT open to the general public.** The accommodation booked can only be occupied and facilities used by the persons entered on the booking form for the dates shown. For client and family safety, 'casual' visitors are not allowed so **all visitors must report to reception** and all tenancy conditions apply.

**Pre-booked day visitors are free-of-charge**, - please use this form to supply names.

Occasional visitors will incur a minimum £2.00 charge/day/car will apply (£5 in high season) to visitors. Overnight visitors to the campsite are chargeable as per the tariff.

Any "2 adults" discount on the caravans may be revoked by the presence of visitors unless pre-booked and any undeclared visitors may lead to termination of your holiday.

Name of visitors

1.	<input type="text"/>
2.	<input type="text"/>
3.	<input type="text"/>
4.	<input type="text"/>

Date

### Credit Card Details

Valid From  Expiry Date  3 digit Security No.

Please phone us with this if you would prefer

Name on Card

Card Number

Switch Issue No.

I wish you to take full payment and deduct the full-payment discounts and exclude me from the Holiday Cancellation scheme

I wish you to take the deposit only and I will be responsible for paying/ instructing the balance of the payment six weeks before the holiday. I understand that late payment may lead to cancellation by Sun Haven

I wish you to take my deposit now and take the balance of the payment on the due date (six weeks before the holiday)

REGISTERED ADDRESS & POSTCODE FOR CARD IF NOT AS ABOVE